



# Newcastle Association of City Guides Accessibility Guide

## INTRODUCTION

The Newcastle Association of City Guides has been providing walking tours in Newcastle, Gateshead and surrounding areas for over 50 years.

All have received comprehensive and detailed training in leading walking tours and some of the Guides have the nationally recognised Blue or Green Badge qualifications.

This accessibility guide aims to accurately describe the services that we offer all our visitors.

If you have any queries about accessibility and your specific requirements, please contact us at [info@ngi.org.uk](mailto:info@ngi.org.uk)

## MOBILITY

- Where possible we seek to incorporate wheelchair negotiable routes within our tours – please see the brochure or flyer for details.
- We will choose routes with official road crossing points, as far as is possible.
- We will go at the speed of the slowest person.
- Guides will advise on accessible toilets and restaurants.
- On the day, before each walking tour, we will ascertain individual needs.

## HEARING

- Guides will speak clearly at all times and make sure they are facing clients to facilitate lip-reading.

## SIGHT

- Extra care will be taken with regard to road safety.
- There will be an extended description of what is being “seen”.
- We will provide extra opportunity for feeling/touching/hearing, where appropriate.

**Assistance dogs are welcome.**